CLAUDE GRANT

PRODUCT   UX/UI   DESIGNER

I am a designer with over ten years of cross-disciplinary experience solving problems and building desirable products and services. For the last six years I have focused on user experience design, leading teams from discovery through the entire product life cycle.

EXPERIENCE

LEAD UX/UI DESIGNER, OSHI HEALTH   2018 - 2022

- Responsible for research and design of key features for native app (onboarding, home screen, chat, and care journey) in Figma
- Promoted to UX Lead managing the design system, talent acquisition, and onboarding
- Created a brand bible expressing company values and asset library
- Conducted VIMM Model user testing using Maze and Useberry
- Achieved alignment on design solutions across product, engineering, clinical, marketing, and C-suite through brainstorm sessions and roundtables in a remote work environment
- Conducted UX Audits and analytics reviews to identify problems, set KPIs for future releases, and drive design updates
- Led an internal team of product, clinical, and engineering leads to build a universal care journey model for all patients, and the IA and UI functionality to support it in the mobile app

UX RESEARCHER, BARNEY'S NEW YORK   2017

- Collaborated with sales, analytics, and engineering teams on a redesign of the filters, navigation, tags, and search capabilities of the responsive web-store
- Led user interviews, testing, and competitive and Heuristic analyses to inform the redesign of all search related functions

INTERIOR DESIGNER, CLAUDE GRANT   2014 - 2016

- Created style proposals for over 30 private clients
- Designed and developed custom installations

MENSWEAR DESIGNER, THOM BROWNE   2011 - 2013

- Collaborated on a three-person team responsible for design and development of all menswear goods
- Implemented and supervised sample production across categories of suiting, shirting, knitwear, and leather goods

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in/claudegrant

SKILLS

User Research & Testing
Wireframing
Prototyping
Information Architecture
Design Systems
User Flows

TOOLS

Figma
Sketch
Jira
Adobe Creative Suite
Zeplin

EDUCATION

Northeastern University, 2024
Information Design & Data Analysis

Visualizing Complex Data Stories

Google Academy, 2023
UX Design Specialization

Accessibility, Advanced Prototyping, IA, Design Systems

General Assembly, 2017
User Experience Design Immersive

Heuristics, Personas, Wireframing, Prototyping, Testing

New York University, 2002
B.A. Marketing & International Business

Minor In Fine Art History: 17th-20th Century European Art